

AI Cont  
computer (WPC) 125. Port card 120C is connected to a wired deskset (DS) 126. Port card 120D is connected to an advanced terminal (AT) 127, which may be, for example, a video telephone operating in accordance with the H.320 standard. It should be noted that the switch 110 may include additional port cards, and may be connected to other types and arrangements of user terminals. The switch 110 is also connected to an administrator terminal 128 which may be used to program the operation of the switch 110 during a system administration, e.g., an initial set-up and configuration of the system or a subsequent system-level or user-level reconfiguration.--

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### IN THE CLAIMS

Please amend the claims as follows:

26. (Amended) An article of manufacture comprising:
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a machine-readable storage medium storing one or more programs for implementing a method of controlling a terminal in a communication system, wherein the one or more programs when executed implement the steps of:
- generating command symbols, each of at least a subset of the command symbols representative of a plurality of commands in accordance with a terminal protocol supported by a switch of the system; and
  - directing a terminal having a valid command space which is less than a full command space of the terminal protocol, via a given one of the symbols, to execute the corresponding plurality of commands.
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